



Credit Card Policy

The following Terms of Use constitute Blackrock Networks, Inc. Billing Policy and apply to ALL Blackrock Networks, Inc. customers:

Cards Accepted

We accept Visa, MasterCard, American Express and Discover as forms of payment. Each credit card company has established policies and procedures that we as a Merchant (seller) must adhere to. There are responsibilities that you as the "buyer" must adhere to which could include proof that you are in fact "the card holder" by means of reasonable identification (business or other listed telephone number with the credit card company database that we can verify).

Credit Card Authorization Form

For all credit card orders, we require that you complete a [credit card charge authorization form](#).

Payments

All charges are shown in US Dollars. Payments are to be made in US dollars.

All payments are due on the Account Statement Date. The Account Statement Date is the 1st of the month for monthly billing. If you provide Blackrock Networks, Inc. your credit card information, you authorize Blackrock Networks, Inc. to automatically charge your credit or debit card for charges that apply to your account. Recurring charges will be posted to your credit card until such time that you cancel your account in accordance with Blackrock Networks, Inc. Billing Policy.

All additional features added to an account are charged monthly based on current pricing. Email requests for additional services are considered a request for upgrade and constitute your approval to charge for the related services and adjust the billing accordingly. Additional items are non-refundable.

Account Renewals

In order to insure uninterrupted service to your website, all plans will automatically renew at the end of the plan's Billing Cycle. Plan renewal charges are based on the prevailing rate on the date of renewal according to the service selected. Plans are renewed for the same billing cycle. If you wish to cancel your plan before plan renewal, please refer to the Cancellation section below.

Statements

Blackrock Networks, Inc. does not mail paper invoices or statements. Invoices, receipts and statements will be emailed.

Cancellations

Hosting plans will automatically renew until a plan is cancelled. Blackrock Networks, Inc. customer service representatives will assist you with the cancellation process. Please be aware that there are no pro-rated refunds.

Cancellation requests must be received by Blackrock Networks, Inc. a minimum of ten (10) days prior to the end of your Billing Cycle. Cancellations submitted later than this time may result in automatic renewal of your hosting plan. Cancellations become effective on the day processed by Blackrock Networks, Inc. Blackrock Networks, Inc. is unable to cancel your account effective for a future date. Blackrock Networks, Inc. will confirm the cancellation request when it is processed. If you do not receive a confirmation, please contact Blackrock Networks, Inc. as soon as possible.



Blackrock Networks, Inc. does not monitor, and will not automatically cancel, plans for problems related to domain name transfers, non-usage, Internic, your ISP, or any other secondary issues not directly related to Blackrock Networks, Inc.'s services. Cancellation of services does not relieve the customer from paying any outstanding balance owed on the account.

Credit Card Disputes/Chargeback's

Blackrock Networks, Inc. has a zero tolerance policy for chargeback's. Any customer who disputes a credit card payment is subject to a fine, suspension and account termination at Blackrock Networks, Inc.'s discretion. A charge of \$25.00 per chargeback will be assessed to all accounts that receive a chargeback.

Fees

Credit Card Chargeback's

A \$50.00 chargeback fee will be assessed for each credit card chargeback received by Blackrock Networks, Inc.

Reactivation

Customers that wish to reactivate a closed account will be assessed based on current price. Note that your data may have been deleted when the account was closed and therefore may not be recoverable.

Your Responsibility

You are responsible for directly updating, or notifying Blackrock Networks, Inc., of any changes to your credit card (including, but not limited to card number, expiration date, billing address, or card status).

Accounts that are thirty (30) days past due will be automatically suspended. All past due and unpaid balances are subject to collection. In the event of collection, you will be liable for costs of collection including attorney's fees, court costs, and collection agency fees.

Billing Information

Our Merchant system is secure and requires that we verify with the issuing bank the "registered billing address" prior to approval. This is according to documentation determined by the credit card company.

Fraud

We thank you for your business and hope that you understand that in today's times with the level of Internet credit card fraud approaching billions of dollars in losses, we must adhere to the policies of the issuing credit card company.